

# Case Study OFP Timber Framed Homes Ltd

OFP Timber Framed Homes Ltd (OFP), which specialises in the design and manufacture of high quality, timber framed homes, was introduced to Communicate as it was relocating from its facilities at Stonar Lake Industrial Estate to a set of new units and offices at Discovery Park, Kent.

## Background

Communicate met with OFP to see what they needed and how we, together with OFP's other tech partner, could deliver a seamless, uninterrupted IT relocation and ongoing services.

OFP's relocation timescale was tight and had several technical challenges to overcome including server migrations and new telephony requirements.

## Services used

- Highspeed internet
- IP networking
- Wireless solution
- Virtual file server
- VoIP phone system install and handset training
- Data migration backup, restore and test

### Outcome

Everything was delivered on time to enable OFP to be up and running on day one in their new location.

Liaising with OFP's other tech partner, we created a bespoke suite of offerings that met their requirements, making this project a true joint venture to ensure all OFP's expectations were met.



### What the client said

Alastair Narraway, Managing Director, OFP said: "We are very pleased with Communicate. They offered solutions for all our needs and even provided telephone training for us at a time to suit, outside of normal office hours. The project ran to time within our requirements, despite the complexities.

*"Working with our other tech partner (Think Big Services) on this project, the combined teams pulled together so that we had all our services installed and launched the day we opened our doors.* 

"After first meeting Communicate, we saw they had a very similar company ethos. Happy to collaborate with another partner in Think Big Services, and keeping me in the picture at every step of the process, I wouldn't hesitate to use them again."

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